

Certificate of Approval

This is to certify that the Management System of:

THALES SERVICES NUMERIQUES SAS

Centre de Service Elancourt, 5-11 rue Blaise Pascal, 78852 ELANCOURT, France

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 0031778

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

The IT Service Management System that supports the provision of IT Services (management and operations of applications, network services, systems supervision services, IT infrastructure management, hosting) operated from the Elancourt, Castres, Cholet, Toulouse/Eisenhower, Toulouse Labège and Valence Service Centres.



Paul Graaf

Area Operations Manager, Europe

Issued by: LRQA Limited



Certificate Schedule

Location	Activities
Site de Toulouse Basso Combo 105 avenue du Général Eisenhower, 31037 TOULOUSE, France	ISO/IEC 20000-1:2018 The IT Service Management System that supports the provision of IT Services (management and operations of applications, network services, systems supervision services, IT infrastructure management, hosting) operated from the Elancourt, Castres, Cholet, Toulouse/Eisenhower, Toulouse Labège and Valence Service Centres.
Site d'Elancourt Centre de Service Elancourt, 5-11 rue Blaise Pascal, 78852 ELANCOURT, France	ISO/IEC 20000-1:2018 The IT Service Management System that supports the provision of IT Services (management and operations of applications, network services, systems supervision services, IT infrastructure management, hosting) operated from the Elancourt, Castres, Cholet, Toulouse/Eisenhower, Toulouse Labège and Valence Service Centres.
Site de Castres 19 avenue de la Montagne Noire, 81106 CASTRES, France	ISO/IEC 20000-1:2018 The IT Service Management System that supports the provision of IT Services (management and operations of applications, network services, systems supervision services, IT infrastructure management, hosting) operated from the Elancourt, Castres, Cholet, Toulouse/Eisenhower, Toulouse Labège and Valence Service Centres.
Site de Cholet 110 avenue du Maréchal-Leclerc, 49300 CHOLET, France	ISO/IEC 20000-1:2018 The IT Service Management System that supports the provision of IT Services (management and operations of applications, network services, systems supervision services, IT infrastructure management, hosting) operated from the Elancourt, Castres, Cholet, Toulouse/Eisenhower, Toulouse Labège and Valence Service Centres.



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Certificate Schedule

Location	Activities
Site de Labège 290 Allée du Lac, 31670 LABEGE, France	ISO/IEC 20000-1:2018 The IT Service Management System that supports the provision of IT Services (management and operations of applications, network services, systems supervision services, IT infrastructure management, hosting) operated from the Elancourt, Castres, Cholet, Toulouse/Eiseinhower, Toulouse Labège and Valence Service Centres.
Site de Valence 5 rue Jules Védrières, 26027 VALENCE, France	ISO/IEC 20000-1:2018 The IT Service Management System that supports the provision of IT Services (management and operations of applications, network services, systems supervision services, IT infrastructure management, hosting) operated from the Elancourt, Castres, Cholet, Toulouse/Eiseinhower, Toulouse Labège and Valence Service Centres.

